



THE DURHAMGATE

LUXURY RESIDENTIAL AND DEMENTIA CARE HOME

Thinford, Spennymoor, Co Durham, DL16 6GF | 0191 329 3765
www.adorecarehomes.co.uk

CARE YOU WILL **ADORE**

At the DurhamGate Care Home we pride ourselves on offering a safe, supportive and loving home for our residents.

We offer care that will be tailored to your individual needs and wishes in luxury surroundings that offer the comfort you deserve.

Our nutritious, balanced home cooked meals are carefully planned by our trained head chef and our stimulating activities programme offers something for everyone.



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I like the way you're treated with respect, the kindness, the cleanliness. You're treated as a friend and not as a number.

As far as meals here are concerned, they're absolutely wonderful, such a good choice.
100 out of 100!

Muriel,
Resident at the DurhamGate

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OUR PROMISE TO OUR RESIDENTS

- > We will ensure to provide you with a comfortable and well maintained home you can be proud of.
- > We will ensure our team are well equipped and trained to support you and that they really care about you as a person and your individual needs.
- > We will support you to make your own choices in how we care for you.
- > We will help you to maintain relationships that are important to you.
- > We will support you to stay as independent as possible.





PURPOSE BUILT DESIGN

Our home has been designed with our residents in mind. From wide airy hallways to a selection of large and small social spaces which provide a number of different environments for you to relax or socialise with friends.

We have sixty six spacious bedrooms, spread over three floors. Each floor has it's own lounge dining area with large windows, offering panaramic views of the surrounding area.

Our bedrooms are fully equipped with built in wardrobes and lockable storage, a 3/4 sized profile bed, 42 inch smart TV, memory board, mini fridge and nurse call systems. We always encourage you to bring items with you to personalise your room and make it truly feel like home. All of our bedrooms also offer ensuite wetrooms, again with plenty of storage

We take Care Home facilities one step further and also offer a library, cinema, tea rooms, hair salon, garden room and even a sky bar and cinema. Our landscaped gardens also mean there is space to relax outside and enjoy the sunshine or help with the gardens.

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I am thoroughly impressed with the exceptional standards maintained by the DurhamGate Care Home. The facilities available are top-notch, offering a wide range of activities and amenities that promote both physical and mental well-being. The bedrooms and ensuite facilities are superb. The gardens and common areas are beautifully kept, providing an ideal environment for relaxation and socialization. Overall, The DurhamGate excels in creating a nurturing and supportive atmosphere.

Daughter of DurhamGate resident”





HIGH QUALITY DELICIOUS MEALS

Mealtimes should be relished. Food is so important to get right, and our professional chefs will ensure you are offered what you want and how you like it. We have a superb kitchen team led by our Head Chef, who always goes above and beyond.

There is always a choice at each mealtime and if the menu is not to your fancy that day, we can always prepare something especially for you.

We have a themed 'pop up' restaurant each month, to which family and friends are invited and these are always very popular.

If you get peckish throughout the day, there is always a range of freshly baked treats as well as healthy snacks and fruit available each day, as well as hot and cold drinks and alcoholic beverages, should you fancy a tipple.





LIFE AT THE DURHAMGATE

We recognise that moving into care is not always an easy decision, and it can feel like you are leaving your life behind. At the DurhamGate we strive to ensure that isn't the case. We want to support you as best we can to continue to do the things you have always loved. Through our initial assessments and life history work, we work hard to ensure we know as much about you as possible before you move into the home, to make the transition as smooth and comfortable for you as possible.

We offer a wide array of activities that cater to our residents physical, mental and spiritual needs. Monthly residents meetings offer the opportunity for residents to have their say on the events, entertainers, trips out and day to day activities on offer. Our weekly activities plan is distributed every Monday morning, to ensure our residents are kept up to date with what is going on around the home and this can also be emailed to family members on request.

We also know that spending time with friends and family is incredibly important, so we offer an open invitation to family and friends to everything we do.

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Since arriving at DurhamGate my experience has been extremely positive. The quality of care from everyone is exceptional and is consistently maintained.

I am thoroughly enjoying the companionship, activities and events. My independence is promoted and respected. Always a helping hand if I need it.

Derek, DurhamGate Resident

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When we were asked to select a care home for a friend we visited many and this one stood out by far in terms of cleanliness, food quality and choice, and facilities, not only in the public areas but also the residents' private rooms. All staff went over and beyond to ensure our friend was happy and safe and to provide her with the best experience possible, nothing was a bother to any of the staff or management, they were all totally resident-centred and focused at all times. We can recommend this home to anyone without exception as a caring, very well-run and luxurious establishment with exceptionally high standards. Thank you for all you did not only for our friend but us too.

Friend of DurhamGate Resident”

A TEAM TO ADORE

Karen Johnson - General Manager

Karen has over 30 years' experience working within the care industry. Starting as a care assistant she was promoted to gain her first care home managers role at the age of 23. After relocating to Australia for three years, she returned to the care management role and went onto successfully commission four care homes. Karen is fully committed to ensuring the DurhamGate residents receive the very best in person centred care.



Karen and her entire staff team are supported by the Adore Care Home's Founder and Director, Andrew Long and Quality Director Maria Ferrier who are in regular contact with staff team members.

All our team in the home, regardless of what role they undertake, have to undergo two weeks of mandatory induction training, attend frequent training as well as refresher courses.





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What a wonderful care home, every member of staff cares about the residents, lovely food, modern but very comfortable, lots of activities for the residents. All aspects of care taken care of; hairdressers, dentists, eye exam, all done in what is home to the residents and familiar for those with dementia.

Happily recommend DurhamGate.

Daughter of DurhamGate Resident”

ALL INCLUSIVE LIVING

No hidden costs mean you can rest easy knowing everything is taken care of, so have that glass of wine, invite your family to one of our pop up restaurants or have a pamper in our on site hair salon.

Our fees are fully inclusive of the following:

- > 24-hour care and support
- > Pharmacy service
- > Daily freshly prepared meals from the home's own kitchen.
- > All beverages provided in the home
- > Snacks available at all times
- > Access to themed rooms and luxurious social spaces.
- > Full and varied programme of activities provided in the home for every day of the week.
- > Guest speakers and entertainment in the home
- > Monthly appointment at our on-site hairdressing salon
- > Regular appointment with our carefully selected chiropodist
- > Selection of newspapers and magazines
- > Full personal laundry services and daily housekeeping
- > Fitted furniture, flat screen smart TV, and mini fridge in bedrooms
- > Well-kept landscaped gardens
- > Spacious bedroom with en-suite facilities and comfortable $\frac{3}{4}$ adjustable profile bed
- > Complimentary Wi-Fi throughout the home
- > Transport and accompaniment to medical appointment where necessary
- > Local GP service and medication management
- > Disabled access, lift service and car parking for residents and visitors
- > Bookings in our pop-up restaurants (subject to availability)
- > Private dinner, parties, or events in the home
- > Communal books, activities and board games
- > Clean towels and bed linen
- > Emergency personal toiletries
- > Flat screen TV, TV licence and Freeview service
- > All utilities including heating and lighting

YOUR NEXT STEPS

Once you are happy that our home is the right choice for you, we will arrange an assessment, where a senior member of the team will take the time to learn all about you as a person, your needs, your likes, your dislikes, your past and how you want us to enable you to live your life to the fullest going forward. From this we will create a personalised care plan, that will allow our staff to care for you in a way that you feel comfortable with.

All that's left now is to pick your room and the date you would like to move in. We actively encourage you to bring ornaments and pictures with you to truly make your space your own. From that moment on, you'll be in control of the care you receive, with regular residents and relative's meetings, as well as an open-door policy with our friendly and dedicated management team. [This will be care you'll Adore!](#)



YOUR NOTES

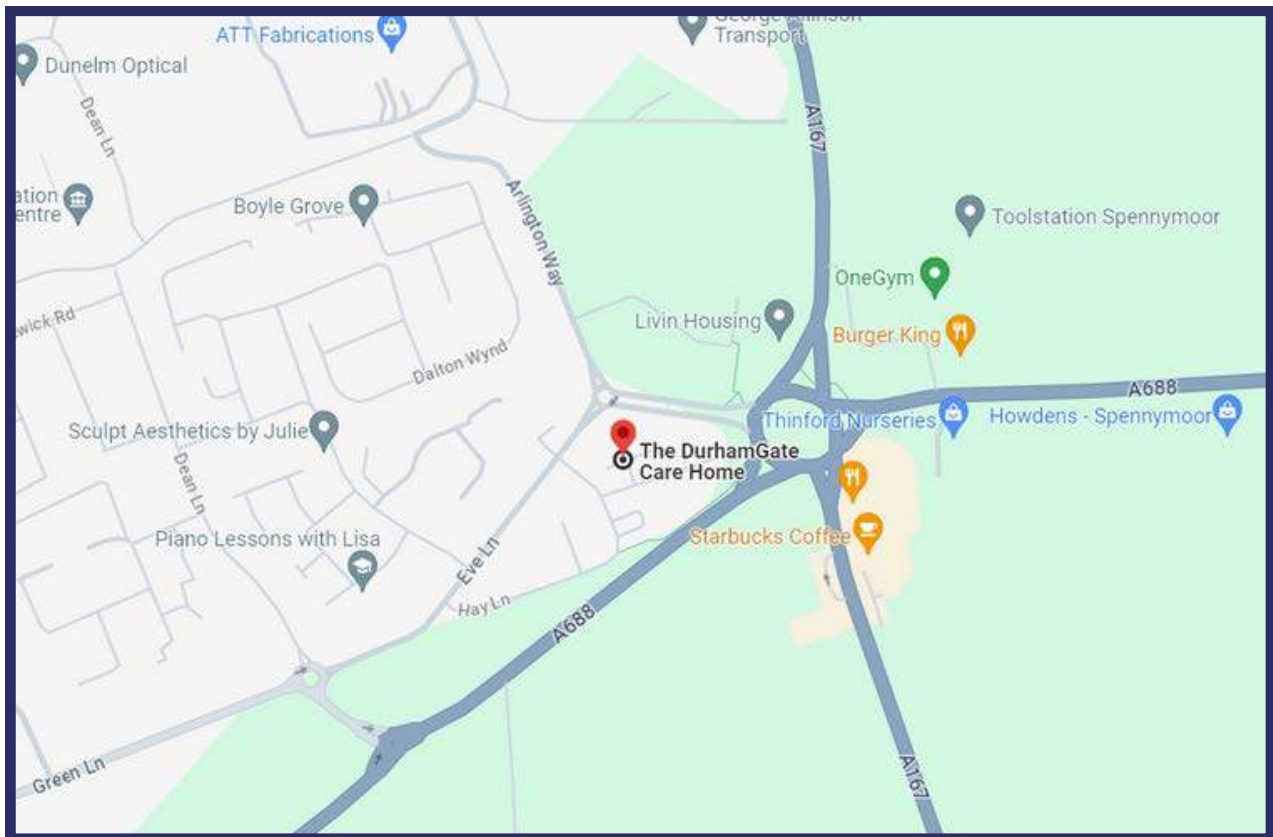
Who you have spoken to:

Other Notes:

Thank you for enquiring about The DurhamGate Care Home.

If you have any further questions please don't hesitate to
get in touch on 0191 329 3765

HOW TO FIND US



For more verified reviews about The DurhamGate Care home from residents and their friends and families scan this QR code on a smart phone, to carehome.co.uk

